

**Wolverhampton City PCT – Provider Services  
Privacy and Dignity Project Plan – April 2009**

Action	Lead	Timescale	Progress
West Park Rehabilitation Hospital			
Addition of en suite facilities to bays	Wendy Worth	June 2009	One of six bays complete
Review of future re-provision for single sex in new hospital build at west park hospital	Wendy Worth		Completed
Penn Mental Health Hospital			
Gender segregation for sleeping accommodation to be protected for younger adults	Simon Sullivan	August 2009	Every effort is made and all options explored before accessing an opposite gender bed.
Total gender segregation younger adults	Simon Sullivan	August 2009	Consultation process has commenced (Risk of significant slippage in timescale).
Plan for interim improvements for older adults facilities for bathroom and toilet facilities	Heidi Cater	April 2009	Modifications agreed, awaiting draft floor plans and costings.
Implementation of interim arrangements for older adults facilities for bathroom and toilet facilities	Heidi Cater	Mid July 2009	Anticipate work to commence.
Options appraisal for total segregation older adults	Heidi Cater	July 2009.	To table at Older Adult Effective Service Redesign meeting May 2009.
General			
Explicit awareness training as part of trust staff: Induction Update training	J Orrillard	Sept 09	
Inclusion of 'Essence of Care' standards as integral component of	J Poole	April 09	

the quality assurance and performance system			
Inclusion of privacy and dignity as an explicit complaints monitoring category	R Hamann	April 09	