

Delivering Care Closer to Home

Investing in the future of health and social care in Wolverhampton

So what does Care Closer to Home mean?

For the past seven years we have been working on delivering care as close to local peoples homes as possible.

Over the next 5 years the Primary Care Trust and the City Council will be investing £90 million in new buildings, but more importantly, we will be developing and modernising our services so that they provide a pathway of care for local people from home to hospital care and back again, and making sure that our services are providing joined up care.

This newsletter will describe some of the changes you will see in the

way that services are delivered some of the changes have already happened and others will take place over the coming months.

Details include:

- Redesigning community services to meet local peoples needs
- Moving services from hospital to community settings
- Changing the way we plan services
- Helping people to live at home

Get Involved!

If you want more information about any of the projects, or want to get involved in planning new services or developments in your area, please contact the team:

Cath Cunningham at
Wolverhampton City PCT on
01902 444757 or
getinvolved@wolvespct.nhs.uk.
Heather Mytton-Sanneh at
Wolverhampton City Council on
01902 551461

Edition 2 - July 2007

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Special points of interest:

Get involved in helping us plan the future

Find out about what services will be transferring to community settings from hospitals

Care Closer to Home - from principal to practice

Our last newsletter described the new buildings and their locations. This newsletter will begin to describe what care closer to home means for services, and how the new buildings will help us to bring services away from hospital settings and into the community.

All of this is based on our commitment as Wolverhampton City Primary Care Trust

and Wolverhampton City Council to work together to support people to stay healthy, and deliver health and social care services in a joined up, co-ordinated way.

Services will be provided in your own home wherever this is appropriate. New centres will provide a local base for special clinics and group activities as well as a local point of access and a base for our teams.

Changes so far

- The new orthopaedic clinical assessment centre has been open at West Park Hospital for two years, GP's can send patients to see a community physio to reduce waiting times
- Supporting people with long term conditions - patients with multiple sclerosis and heart failure are now being cared for at home more and more
- GP's running dermatology clinics for skin conditions
- Offering home care as a choice for those needing end of life care

So what other services will be available locally?

There are a number of key services which are moving from hospital to community settings. These include:

- Clinics for people with diabetes
- Anticoagulation therapies
- Diagnostic services such as endoscopies
- Treatment of children with fractures

And we are currently working with staff at New Cross Hospital on:

- The further development of community based care for people with severe respiratory disease
- Further work on end of life care so that more care can be provided at home in future

Developing Community Services

As well as transferring services from hospital to community settings, we are working to develop our existing community services including:

- Dental services for the most vulnerable delivered from each of the three main centres
- Emergency dental services based with our other out of hours services
- City centre site for the development of specialist addiction services
- Childrens services working together with other partners in the city's childrens centres
- Specialist and out of hours mental health services from a city centre site
- Development of an inclusive range of mental health services in each locality
- Bringing together health and social care services, with information centres, leisure and library facilities
- Providing better information to help people care for their own health

Improving Access

We are currently working on the ways that people access some of our key therapy services. At the moment, your GP often has to refer you to the hospital before you can see a specialist therapist, and we want to try and make the route simpler so that you will be seen more quickly. Services included in this are:

- Hearing services
- Foot health
- Physiotherapy
- Occupational therapy, and
- Speech and language therapy

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Getting involved in my locality

Each of the city's localities North East, South East and South West has a group of GPs who are responsible for the planning of health services. For each of these groups there is a Locality Health Panel - public meetings where you can come along and tell us what you think about our plans or your experiences of current services.

They are held four times a year and for the latest dates contact us using the details shown on page 1.

You can also contact your Local Neighbourhood Partnership and get involved in Action Planning in your local area.



If you need this information in another language or format, please contact us on the telephone numbers or email address shown below

Cath Cunningham at Wolverhampton City PCT on 01902 444757
Or e-mail getinvolved@wolvespct.nhs.uk

Heather Mytton-Sanneh at Wolverhampton City Council on 01902 551461

HINDI

अगर आपको यह जानकारी किसी दूसरी भाषा या शैली में जरूरत है, तो कृपया हमें नीचे दिए गए टेलीफोन नंबर पर या ईमेल पते पर संपर्क कीजिए

वोल्वरहैम्पटन सिटी के पी सी टी में केथ कननिंगहैम को 01902 444757 पर फोन कीजिए
या ईमेल getinvolved@wolvespct.nhs.uk

वोल्वरहैम्पटन सिटी काउन्सिल के हेथर माइटन-सैन्नेह को 01902 551461 पर फोन कीजिए

GUJARATI

તમને આ માહિતી બીજી કોઈ ભાષામાં જોઈએ તો પ્લિઝ નીચે આપેલ નંબર અથવા ઇ-મેઈલ પર જણાવો

કેથ કનિંગહામ, વુલ્વરહેમ્પ્ટન સીટી પીસીટી - 01902 444757

ઈ-મેઈલ getinvolved@wolvespct.nhs.uk

હેથર મિટ્ટોન-સેનેહ વુલ્વરહેમ્પ્ટન સીટી કાઉન્સિલ 01902 551461

POLISH

Jeżeli potrzebujesz tłumaczenia tej informacji w innym języku lub zapisanej w innym formacie, prosimy o kontakt telefoniczny lub za pośrednictwem poczty elektronicznej. Poniżej znajdują się numery telefonu oraz adres e-mail:

Cath Cunningham w Wolverhampton City Primary Care Trust- nr tel. 01902 444757
lub e-mail getinvolved@wolvespct.nhs.uk

Heather Mytton-Sanneh w Wolverhampton City Council- nr tel. 01902 551461

PUNJABI

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਹ ਸੂਚਨਾ ਕਿਸੀ ਹੋਰ ਭਾਸ਼ਾ ਜਾਂ ਰੂਪ ਵਿੱਚ ਚਾਹੀਦੀ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠ ਲਿਖੇ ਟੈਲੀਫ਼ੋਨ ਨੰਬਰਾਂ ਜਾਂ ਈ-ਮੇਲ ਆਡਰੈਸ ਤੋਂ ਸੰਪਰਕ ਕਰੋ
ਵੁਲਵਰਹੈਂਪਟਨ ਪੀ ਸੀ ਟੀ ਦੇ ਕੇਥ ਕੋਨਿੰਗਹੈਮ ਨੂੰ ਟੈਲੀਫ਼ੋਨ ਨੰਬਰ 01902 444757
ਜਾਂ ਈ-ਮੇਲ getinvolved@wolvespct.nhs.uk

ਵੁਲਵਰਹੈਂਪਟਨ ਸੀਟੀ ਕੌਂਸਲ ਦੇ ਹੈਥਰ ਮੇਟਨ ਸੈਨੇਹ ਨੂੰ ਟੈਲੀਫ਼ੋਨ ਨੰਬਰ 01902 551461

URDU

اگر تم کو ضرورت انفرمیشن ٹوسری زبان یا فورمیٹ کونٹاکٹ ٹیلیفونیک
نمبر یا ایمیل انڈریس شون

کیٹھ کنننگھم یٹ وولورھامپٹون شہر پ س ٹ 01902 444757
ایمیل getinvolved@wolvespct.nhs.uk

حیدر میٹٹونساننیتھ یٹ وولورھامپٹون شہر کینسل ہے 01902 551461

KURDISH

ئەگەر ئەم زانیاریات بە زمانەکی تر پێویستە وەک زمانی کوردی، تکایە پەیوەندییمان پێویستە بەم نێمەیل و ژمارە تەلەفۆناتە ی خوارووە:

خاتوو کات کەنننگھام نە بەشی پێ سی تی شاری ولفەرھامپتۆن کە ژمارە تەلەفۆنەکی
01902444757 و نێمەیلەکی getinvolved@wolvespct.nhs.uk

هێتھ مێتۆن-ساننیت له کانسلی شاری ولفەرھامپتۆن و ژماره تەلەفۆنەکی 01902551461